

# Makes360 Customer Portal Guide

A simple guide to help you access and use your client dashboard easily.

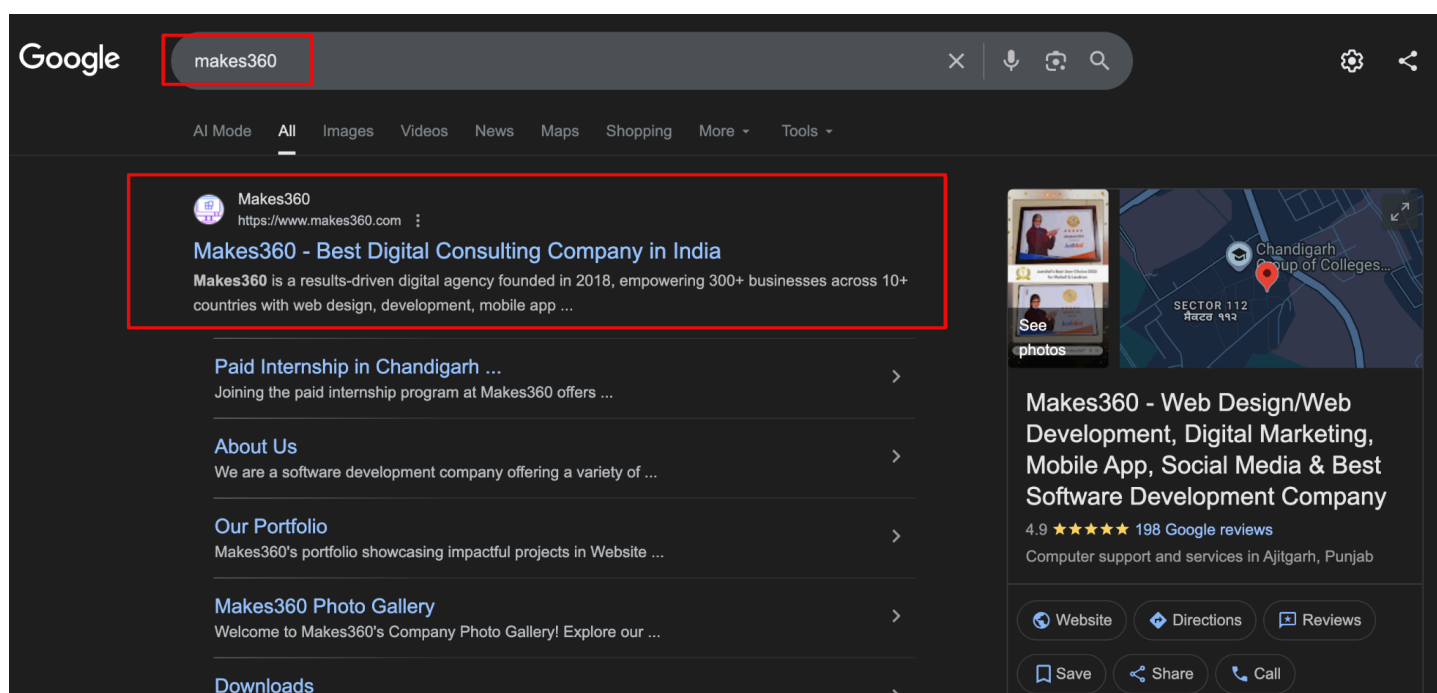
## Introduction

Welcome to the **Makes360 Customer Portal** – your dedicated space to track your projects, invoices, support tickets, documents, and all communication with our team in one secure place. We use our **self-made CRM** to provide you with a professional and seamless experience. This guide will help you log in and navigate the portal step-by-step.

## 1. How to Access the Customer Portal

To access your client account:

1. Visit our official website: [www.makes360.com](http://www.makes360.com)



2. Scroll down to find the **Client Login** section or click on the **Client Login** button available in the footer and home page, or you can use this direct link - <https://makes360.com/backend/cms/crm/authentication/login>

Easily access all your projects, track progress, view invoices, and manage every related detail seamlessly in one secure and centralized portal through your login.

Login →

## Rated & Trusted by Top Platforms

Recognized for excellence, we're a top-rated choice across leading platforms. See why businesses and users trust us for quality and innovation.



3. You will be redirected to the secure **Makes360 Self-Made Client Portal** login page.



Login

### Please login

Email Address

Password

Remember me

Login

[Forgot Password?](#)

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## 2. Logging In to Your Account

On the login page:

- **Enter your registered email ID**

Usually, this is the same email you shared with us at the time of starting your project. We use this email to send invoices, project updates, and other communications. This may be your personal email ID and is not necessarily linked to your public project details.

If you have forgotten your registered email, please contact our CEO directly at **+91 91 3210 3210** (Anish) — he personally loves assisting customers and will be happy to help you.

You can also request to change your registered email anytime by informing us, or you can update it yourself through your client portal.

- **Enter your password**

This password was sent to your registered email ID when we started your project. Please note that we never store or have access to your password, so we cannot retrieve or tell you the password you had set.

If you forget it, you can always reset or update your password anytime through your client portal.

- **Click Login**

If your email and password are correct, you will be taken directly to your client dashboard.

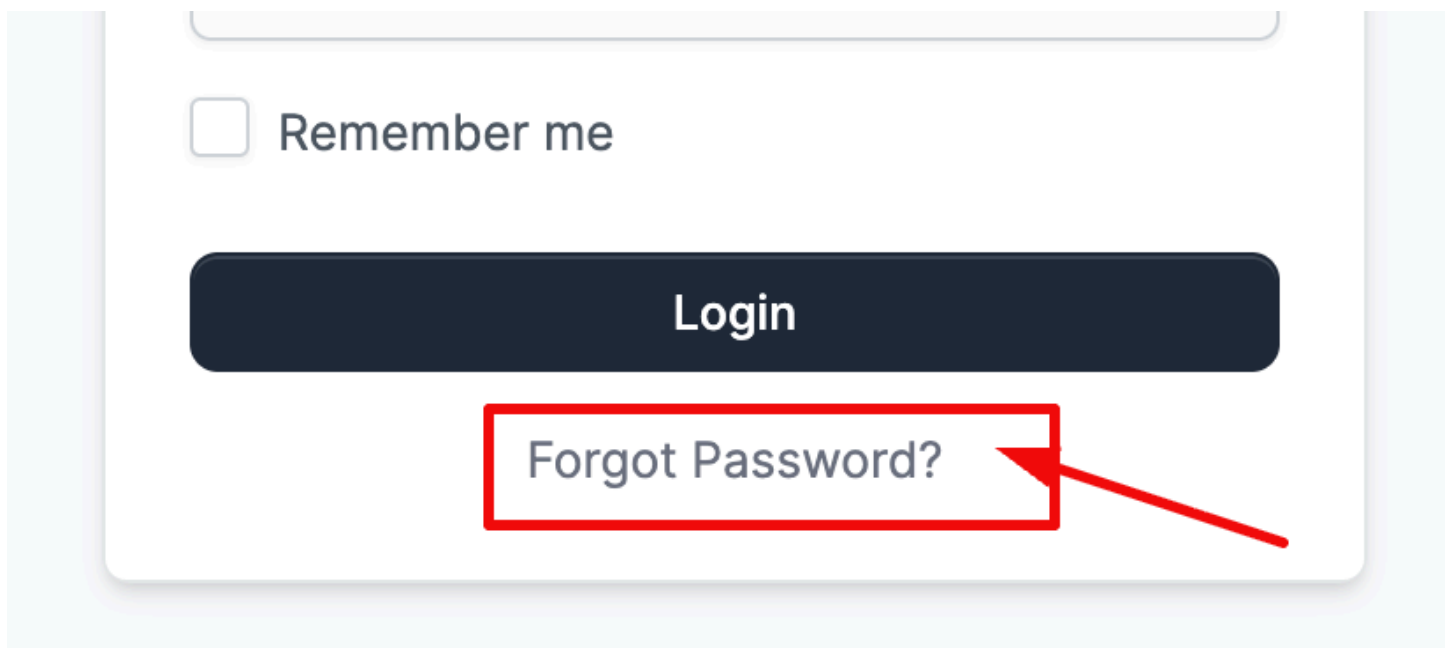
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### 3. Forgot Password? Reset Easily

If you don't remember your password:

1. Click **Forgot Password**
2. Enter your registered email
3. You will receive a password reset link
4. Enter the OTP and set your new password
5. Login again using the updated details

It's quick, secure, and hassle-free.

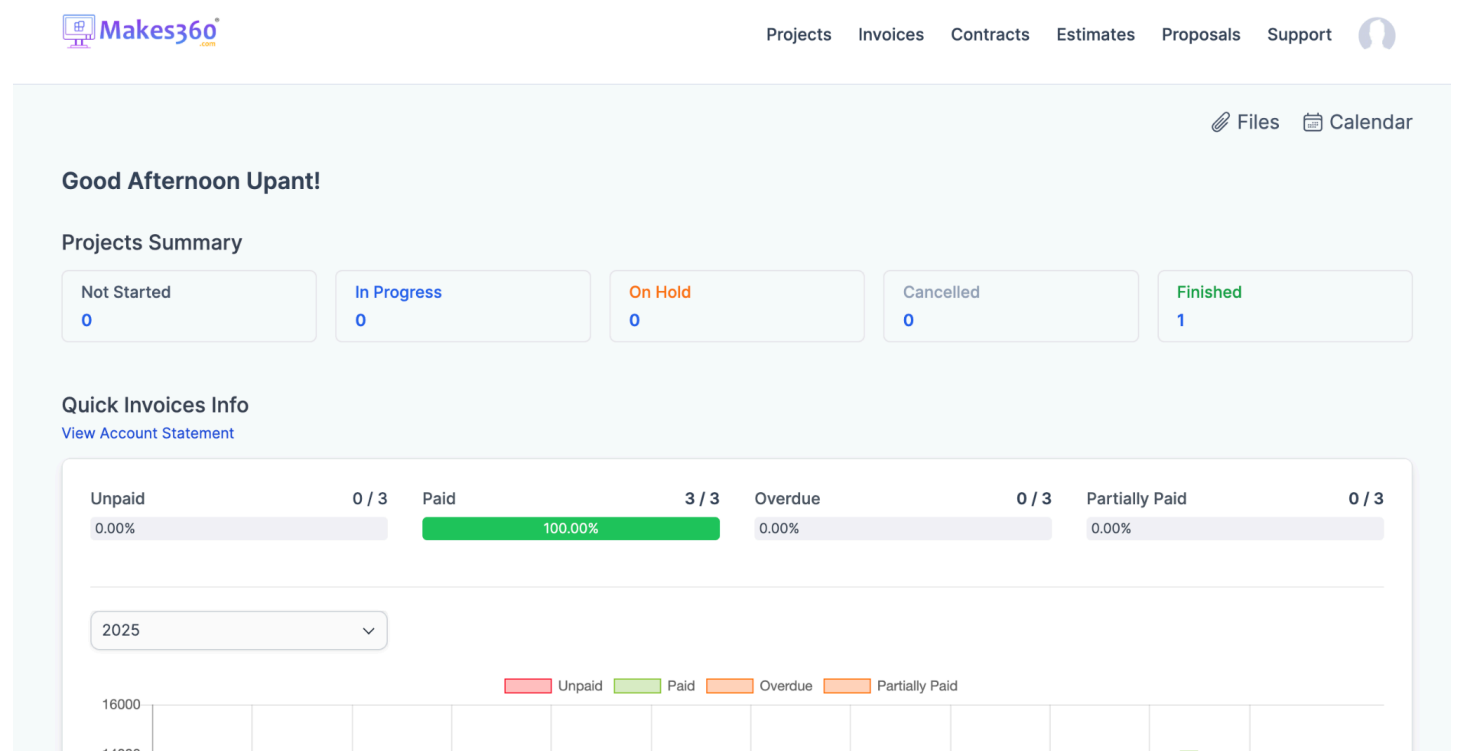


## 4. Dashboard Overview

Once logged in, your **Client Dashboard** will show:

- **Projects Overview**
- **Support Tickets**
- **Invoices & Payments**
- **Estimates / Quotes**
- **Files & Documents**
- **Announcements**

This gives you a complete summary of all activities related to your projects with Makes360.



## 5. Projects Section

Inside **Projects**, you can:

- View all your active and completed projects
- Check project progress percentage

- Communicate with our development team
- Upload or download project-related files
- See project milestones and timelines

This keeps you updated on real-time progress.

The screenshot shows the Makes360 dashboard. At the top, there is a navigation bar with links for Projects, Invoices, Contracts, Estimates, Proposals, and Support. Below this, there are icons for Files and Calendar. The main content area is titled 'Projects Summary' and features five status-based filters: Not Started (0), In Progress (0), On Hold (0), Cancelled (0), and Finished (1). The 'Finished' filter is highlighted with a red box. Below the summary is a 'Projects' section with a dropdown menu set to '25' and a search bar. A table lists project details:

Project Name	Start Date	Deadline	Billing Type	Status
Dr Vijay Budhware	21/08/2025	03/09/2025	Fixed Rate	Finished

At the bottom of the table, it says 'Showing 1 to 1 of 1 entries' and includes 'Previous' and 'Next' navigation buttons.

This screenshot shows the detailed overview of the 'Dr Vijay Budhware' project, which is marked as 'Finished'. The dashboard includes tabs for Overview, Files, and Discussions. The Overview section displays the following information:

- Project #40**
- Status:** Finished
- Start Date:** 21/08/2025
- Deadline:** 03/09/2025
- Completed Date:** 07/10/2025 6:12 PM

On the right side, there are two progress indicators:

- Project Progress:** 100% (represented by a full green bar)
- Days Left:** 0 / 13 Days Left (represented by a bar that is 0% filled)

The Description section at the bottom states 'Coming Soon.'

## 6. Support Tickets

For any help or service request:

- Go to **Support** → **Tickets**
- Click **Create New Ticket**
- Select the category (Technical Issue, Update Request, etc.)
- Write your message and attach files if needed

Our support team will respond directly inside the portal.

## 7. Invoices & Payments

Under **Invoices**, you can:

- View unpaid and paid invoices
- Download invoice PDFs
- Make secure online payments
- Track your payment history

This helps you maintain clear billing records.

The screenshot shows the 'Invoices' section of the Makes360 portal. The navigation menu at the top includes 'Projects', 'Invoices' (highlighted with a red box), 'Contracts', 'Estimates', 'Proposals', and 'Support'. Below the navigation, there are 'Files' and 'Calendar' icons. The main content area is titled 'Invoices' with a link to 'View Account Statement'. A summary bar shows the status of invoices: Unpaid (0/3, 0.00%), Paid (3/3, 100.00%), Overdue (0/3, 0.00%), and Partially Paid (0/3, 0.00%). Below this is a search bar and a table of invoices. The table has columns for Invoice #, Date, Due Date, Amount, and Status. Three invoices are listed, all with a 'Paid' status. A pagination bar at the bottom shows 'Showing 1 to 3 of 3 entries' and 'Previous 1 Next'.

Invoice #	Date	Due Date	Amount	Status
MKS-1149199121	06/11/2025	06/11/2025	₹14,115.16	Paid
MKS-1149199087	20/09/2025	20/09/2025	₹3,000.00	Paid
MKS-1149199062	20/08/2025	25/08/2025	₹12,980.00	Paid

## 8. Estimates / Proposals

If Makes360 has shared a proposal with you:

- Open **Estimates**
  - Download or view the document
  - Approve directly from the portal
  - Add comments or discuss changes
- 

## 9. Files & Documents

All important documents related to your project are available under **Files**:

- Website backups
- Design files
- Reports
- Deliverables
- Agreements or PDFs

You can also upload files for us.

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## 10. Announcements

We regularly share updates regarding:

- System upgrades
- Maintenance schedules
- New features
- Important notices

Check the **Announcements** section to stay informed.

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## 11. Profile Settings

Under your profile, you can:

- Update your name

- Change your email
- Change password
- Update company details (if applicable)

Projects **Invoices** Contracts Estimates Proposals Support



Profile  
Contacts  
Company details  
Announcements  
Logout

Overdue

0 / 3

Partially Paid

0.00%

0.00%

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## 12. Logging Out

Click on your profile icon and select **Logout** to safely exit the portal.

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The Makes360 Customer Portal is designed to give you a seamless and transparent experience. It helps you stay connected with our team, monitor your projects, and manage everything from one place. If you face any issues while accessing the portal, feel free to reach out to us — we're always here to help.

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## Help & Support

**India: +91 91321 03210**

*(Business Consultancy / Grievance Support — Available 24x7)*

**Office Hours:** Monday to Friday, 10:00 AM – 6:30 PM

**India: +91 77810 84258**

*(General Enquiry)*

**India: +91 95019 81529**

*(Abhishek, Relationship Manager)*

**India: +91 76963 14610**

*(Jaspreet, Relationship Manager)*

**India: +91 98153 46210**

*(IT Support)*

**Email:** relation[[@](mailto:relation@makes360.com)]makes360.com

**Corporate Office:**

Makes360, Sector 112, Landran, ACIC Rise, Landran, Punjab – 140307

**Thank You - with love,**

**Makes360**

**AGI Innovations Makes360 Pvt. Ltd.**

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